

# COMMERCIAL FLOOR CARE AND PREVENTIVE MAINTENANCE



## MAINTENANCE:

- Your new wood floor contains a UV cured factory finish and does not require any additional sealer or protective finish.

## AFTER INSTALLATION OF YOUR WOOD FLOOR:

- Immediately clean any residue or petroleum based products with low odor mineral spirits. This is especially important for any urethane adhesive residue as it becomes extremely difficult to remove when cured. Also remove any grit or debris that could scratch the floor by sweeping, dust mopping, or using a vacuum. Clean the floor with an approved commercial grade no-wax hardwood floor cleaner. Call Tech Support at 1-800-258-5758 for information on recommended cleaners.

## ONGOING MAINTENANCE:

- To maintain hardwood floors in commercial settings, daily vacuum or sweep with a soft broom or micro-fiber mop to collect dust, dirt or debris that can dull the finish or scratch the floor.
- Use an approved commercial grade no-wax floor cleaner to clean the floor as needed. Vacuum first, apply cleaner directly to a clean cloth or micro-fiber mop as instructed, then go over the floor thoroughly to clean.
- When vacuuming, the vacuum should be soft brush or felt type, or be approved for hardwood floors. **DO NOT USE A VACUUM WITH A BEATER BAR HEAD.** Also, be certain the vacuum's wheels are clean and do not damage the floor's finish.
- Power scrubbers & buffers are not recommended to clean the floor.
- Steam cleaning, as it involves heat and moisture, also is not recommended.
- Never damp or wet mop your floor. Do not let liquids stand on the floor; clean up spills promptly with a soft, absorbent cloth and recommended cleaning products. Hardwood floors are slippery when wet. Post caution signs or block traffic until dry.
- Don't use oil treated mops to maintain your floor.
- Don't use liquid or paste wax on your floor. Don't use oil soaps or any other strong cleaners that contain silicon, citrus oils, lemon oil, tung oil, acrylics, acidic materials (such as vinegar) or ammonia. Detergents, bleach, and abrasive cleaners are not recommended. Avoid "home remedies" found on the Internet and other sources. These products and techniques can cause your floor to become slippery, or cloud and dull the finish. Use of these and similar products can harm the performance of your floor and its recoat ability. Also avoid "gloss restorers" as they can contain acrylics or urethane which if not applied properly may not adhere adequately and thus void the original finish warranty. Never try to refinish your floor without using a professional that is trained and equipped to assure that the proper refinishing materials and/or methods are employed.

## PREVENTION:

- Maintain a constant, climate controlled environment (35%-55% Relative Humidity, and between 60° and 80° F). Your HVAC system should remain active at all times, and the use of a humidifier/dehumidifier to maintain humidity levels if necessary is recommended to minimize seasonal expansion and contraction.
- Dry indoor conditions that can cause wood flooring to contract sometimes exposing gaps occurs during the heating season. Heating systems (electric, gas, wood stoves, etc.) reduce indoor humidity levels. The use of a humidifier to maintain the 35%-55% Relative Humidity level is recommended. Humidifiers are also recommended for use with wood floors installed in arid/dry climates.
- In many areas more humid and wet conditions exist during the summer season. Wood floors can experience expansion during this season. Proper indoor conditions can be maintained by use of an air conditioner or a dehumidifier if excessive humidity exists.
- Place felt-type protectors on the bottom of all chair and table legs, furniture, racks and fixture legs to help minimize scratching.
- Shoes with high heels, sports cleats, etc. will likely dent, gouge, or scratch wood floors which is not covered by our warranty. Regularly check the bottom of all shoes for debris and sharp objects that could damage floor surfaces.
- Use mats inside and outside of all entrances and on high-traffic areas to collect moisture and to minimize dirt and grit from being tracked in and scratching your floor's finish. Interior rugs and slip resistant underlayments must be made of a breathable, non-marking, material to avoid trapping moisture that can discolor/damage your floor.
- Keep pet's nails trimmed and clean of dirt and debris to minimize surface scratches.
- Avoid sliding or rolling heavy racks, fixtures, furniture, appliances, or other heavy objects directly across your wood floor. Whenever possible, lift the item to be moved. If it must be rolled, avoid narrow wheeled and metal and/or hard surface rollers and protect the floor with plywood or other hard sheeting to prevent damage.
- Use protective window coverings, sun-screens, etc. to block fade-causing UV rays and the excessive heat from direct sunlight, and rearrange rugs and furniture periodically to help your floors age more evenly. Sunlight's UV rays and artificial light accelerates the oxidation and aging of your floor, and can cause the wood to fade or change color. Our warranty does not cover damage from the sun, UV rays, or artificial light.
- Using devices such as hand carts, dollies, etc. that have metal casters or hard plastic wheels can damage the floor. Non-marking, wide and soft wheels strong enough to carry the load are recommended. Office rolling chairs must use soft tread, non-marking castors (as prescribed by EN12529 - Type W). Use protective office mats under rolling chairs.

## QUESTIONS?

CONTACT TECHNICAL SUPPORT AT 1-800-258-5758